# FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission's rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

COMPANY	STUDY AREA	STUDY
		AREA CODE
Citizens Telecommunications	Citizens Telecommunications Company of	542308
Company of California, Inc.	California.	
	Citizens Telecommunications Company of	543402
	California (Golden State)	
	Citizens Telecommunications Company of	544342
	California (Tuolumne)	
	Citizens Telecommunications Company of	542315
	California (Global Valley Networks)	
Citizens Telecommunications	Citizens Telecommunications Company of	474427
Company of Idaho	Idaho	
Citizens Telecommunications	Citizens Telecommunications Company of	341183
Company of Illinois	Illinois	
Citizens Telecommunications	Citizens Telecommunications Company of	361123
Company of Minnesota, LLC	Minnesota (Lakes)	Out at the control
	Citizens Telecommunications Company of	367123
	Minnesota (South)	
Citizens Telecommunications	Citizens Telecommunications Company of	484322
Company of Montana	Montana	
Citizens Telecommunications	Citizens Telecommunications Company of	371128
Company of Nebraska LLC	Nebraska	
Citizens Telecommunications	Citizens Telecommunications Company of	554431
Company of Nevada	Nevada - North	
	Citizens Telecommunications Company of	554432
	Nevada – South	
Citizens Telecommunications	Citizens Telecommunications Company of	154532
Company of New York, Inc.	New York (Upstate)	151500
	Citizens Telecommunications Company of	154533
	New York (Red Hook)	154524
	Citizens Telecommunications Company of	154534
	New York (Western Counties)	

Citizens Telecommunications	Citizens Telecommunications Company of	533401
Company of Oregon	Oregon	
Citizens Telecommunications	Citizens Telecommunications Company of	294336
Company of Tennessee L.L.C	Tennessee	
Citizens Telecommunications	Citizens Telecommunications Company of	290580
Company of Volunteer State	Volunteer State	
LLC		
Citizens Telecommunications	Citizens Telecommunications Company of	454426
Company of the White	the White Mountains	
Mountains, Inc		
Citizens Telecommunications	Citizens Telecommunications Company of	504429
Company of Utah	Utah	
Citizens Telecommunications	Citizens Telecommunications Company of	200271
Company of West Virginia	West Virginia (Mountain State)	
	Citizens Telecommunications Company of	204338
	West Virginia (St. Mary's)	
	Citizens Telecommunications Company of	204339
	West Virginia (Bluefield)	
Citizens Utilities Rural	Citizens Utilities Rural Company	452172
Company, Inc.		
Commonwealth Telephone	Commonwealth Telephone Company	170161
Company LLC		
Frontier Communications –	Frontier Communications – Midland	341055
Midland, Inc.		
Frontier Communications -	Frontier Communications – Prairie	341073
Prairie, Inc.		
Frontier Communications -	Frontier Communications – Schuyler	341079
Schuyler, Inc.		
Frontier Communications – St.	Frontier Communications – St. Croix	330944
Croix LLC		
Frontier Communications	Frontier Communications Northwest (WA)	522416
Northwest Inc.	Frontier Communications Northwest (WA-	522449
	Contel)	
	Frontier Communications Northwest (OR)	532416
	Frontier Communications Northwest (ID)	472416
Frontier Communications of	Frontier Communications of Alabama	250306
Alabama, LLC		2000
Frontier Communications of	Frontier Communications of Ausable	150072
Ausable Valley, Inc.	Valley	Administracy
Frontier Communications of	Frontier Communications of Breezewood	170149
Breezewood, LLC		n a a management
Frontier Communications of	Frontier Communications of Canton	170152
Canton, LLC		
Frontier Communications of	Frontier Communications of DePue	340998
DePue, Inc.		The second secon

Frontier Communications of	Frontier Communications of Fairmount	220362
Fairmount LLC		
Frontier Communications of	Frontier Communications of Georgia	220387
Georgia LLC		
Frontier Communications of	Frontier Communications of Illinois	341038
Illinois, Inc.		
Frontier Communications of	Frontier Communications of Indiana	320750
Indiana LLC		
Frontier Communications of	Frontier Communications of Iowa	351127
Iowa, LLC		
Frontier Communications of	Frontier Communications of Lakeside	341011
Lakeside, Inc.		
Frontier Communications of	Frontier Communications of Lakewood	170178
Lakewood, LLC		
Frontier Communications of	Frontier Communications of Lamar County	250301
Lamar County, LLC		
Frontier Communications of		310682
Michigan, Inc.	Frontier Communications of Michigan (OH)	300682
Frontier Communications of	Frontier Communications of Minnesota	361367
Minnesota, Inc.		
Frontier Communications of	Frontier Communications of Mississippi	280460
Mississippi LLC		
Frontier Communications of	Frontier Communications of Mondovi	330912
Mondovi LLC		
Frontier Communications of Mt.	Frontier Communications of Mt. Pulaski	341061
Pulaski, Inc.		
Frontier Communications of	Frontier Communications of New York	150100
New York, Inc.		
Frontier Communications of	Frontier Communications of Orion	341067
Orion, Inc.		
Frontier Communications of		170194
Oswayo River LLC		
Frontier Communications of	Frontier Communications of Pennsylvania	170168
Pennsylvania, LLC		
Frontier Telephone of Rochester,	Frontier Telephone of Rochester	150121
Inc. Frontier Communications of	Frontier Communications of Seneca-	150122
Seneca-Gorham, Inc.	Gorham	130122
Frontier Communications of		150128
Sylvan Lake, Inc	Tronder Communications of Sylvan Lake	130120
Sylvan Lake, me		

Frontier Communications of the	Frontier Communications of the Carolinas	240479
Carolinas Inc.	(SC)	
	Frontier Communications of the Carolinas	240526
	(SC-Contel)	
	Frontier Communications of the Carolinas	230479
	(NC)	
	Frontier Communications of the Carolinas	230509
	(NC-Contel)	
	Frontier Communications of the Carolinas	343035
	(IL)	
Frontier Communications of the	Frontier Communications of the South (AL)	250318
South, LLC	Frontier Communications of the South (FL)	210318
Frontier Communications of the	Frontier Communications of the Southwest	541863
Southwest Inc.	(CA-Contel)	
	Frontier Communications of the Southwest	452302
	(AZ-Contel)	
	Frontier Communications of the Southwest	552302
	(NV-Contel)	
Frontier Communications of	Frontier Communications of Thorntown	320828
Thorntown LLC		
Frontier Communications of	Frontier Communications of Virginia	205050
Virginia, Inc.		
Frontier Communications of	Frontier Communications of Viroqua	330967
Viroqua LLC		
Frontier Communications of	Frontier Communications of Wisconsin	330964
Wisconsin LLC		
Frontier Communications West	Frontier Communications West Coast (CA)	542344
Coast Inc.		
Frontier Midstates Inc.	Frontier Midstates (MI)	313033
	Frontier Midstates (IN)	323034
Frontier North Inc.	Frontier North (WI)	330886
	Frontier North (OH)	300615
!	Frontier North (MI)	310695
	Frontier North (IN)	320772
	Frontier North (IN-Contel)	320779
	Frontier North (IL-Contel)	341036
	Frontier North (IL)	341015
Frontier West Virginia Inc.	Frontier West Virginia, Inc.	205050
Navajo Communications	Navajo Communications Company (AZ)	454449
Company, Inc.	Navajo Communications Company (NM)	494449
	Navajo Communications Company (UT)	504449
Ogden Telephone Company	Ogden Telephone Company	150110
Rhinelander Telephone LLC	Rhinelander Telephone– Crandon	330870
	Rhinelander Telephone – Headwaters	330891
	Rhinelander Telephone–Rhinelander	330940
	Rhinelander Telephone– Rib Lake	330941

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

### 1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to ¶ 7 of the February 3, 2012 Order in this docket, "ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year." Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

### 2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

Georgia

Illinois

Michigan

Mississippi

Montana

Nevada

New York

North Carolina

North Dakota

Ohio

Oregon

Pennsylvania

South Carolina

South Dakota

Tennessee

Utah

Virginia

Washington

Wisconsin

### 3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

California

Georgia

Illinois

Indiana

Montana

Nevada

New York

North Carolina

North Dakota

Ohio

Pennsylvania

South Carolina

South Dakota

Tennessee

Utah

Virginia

Washington

Wisconsin

### 4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

California

Georgia

Illinois

Montana

Nevada

New York

North Carolina North Dakota Ohio Pennsylvania South Carolina South Dakota Tennessee Utah Virginia Wisconsin

## 5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

### 6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

### 7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

#### **CONCLUSION**

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

## FRONTIER COMMUNICATIONS WC Docket No. 10-90

Page 8 of 8

Signed,

Kenneth F. Mason

Vice President, Government and Regulatory Affairs

Frontier Communications

180 S Clinton Ave., 5th Floor

Rochester, NY 14646-0500

Date

Jun 29, 2012